

GOVERNMENT OF PAKISTAN

MINISTRY OF RELIGIOUS AFFAIRS & INTEFAITH HARMONY

HAJJ POLICY AND PLAN

2011

1/2011

(62)

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SECRET

No. F. 1(1)/2011-HP-I
GOVERNMENT OF PAKISTAN
MINISTRY OF RELIGIOUS AFFAIRS

SUMMARY FOR THE CABINET

SUBJECT:—HAJJ POLICY AND PLAN FOR HAJJ -2011

The Prime Minister was pleased to direct the Ministry of Religious Affairs (MORA) to formulate a new Hajj Policy (**Annex-I**). After an in-depth analysis and consultations with all stakeholders, Hajj Policy 2011 has been formulated (**Annex-II**) by modifying the previous policy of 2010 in accordance with the recent agreement concluded with the Kingdom of Saudi Arabia.

2. The salient features of the Hajj Policy 2011 are:—

- i. Pakistani Hujjaj quota has been increased from 159,647 to 179,256.
- ii. Hajj scheme 2011 shall be implemented through Government Hajj Scheme and Private sector i.e. Hajj Group Organizers (HGOs) with proportionate share of around 50:50.
- iii. There shall be no balloting this year under Government Hajj Scheme and applicants will be considered successful on the principle of "first come first serve".
- iv. The applications under Government scheme will be invited from 15th April to 10th May 2011 through designated banks.
- v. Under the Government Hajj Scheme, there will be two categories of accommodation i.e. Green Category within 2000 meters without transport with a rental ceiling of Saudi Rayal (SR) 4000/- per pilgrim and White Category beyond 2000 meters with transport with a rental ceiling of SR.3600/- per pilgrim.
- vi. The rent in Makkah Mukarramah will be charged on actual basis from pilgrims and at Madinah Munwwarah at a flat rate of SR.450/- per pilgrim.
- vii. PIA has agreed for airfare @ Rs. 72,000/- for south zone and Rs. 84,000/- for north zone.

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- viii. Hajj dues of White category will be Rs. 200,847 for south zone and Rs. 212,847 for north zone.
- ix. Hajj dues of Green category will be Rs. 210,047 for south zone and Rs. 222,047 for north zone.
- x. Hujjaj will be airlifted by the national airlines of both countries in equal share, in pursuance of the revised Air Service Agreement (ASA) between Government of Pakistan and Kingdom of Saudi Arabia.
- xi. 15% of the total seats under Government scheme will be reserved for hardship cases, pilgrims recommended and funded by charitable institutions and Labour/low paid Employees of different organizations/corporate entities under corporate social responsibility etc. Balance number of seats, if any, will be allocated to late comers at an enhanced package @ 5% of the Green category to fill the resource gap for welfare activities.
- xii. A broad based Accommodation Hiring Committee comprising five members will hire the accommodation in Makkah Mukarramah and Madinah Munawwarah.
- xiii. Hujjaj under Government scheme will not be required to pay any amount on account of Personal Exchange Quota (PEQ) and same will be arranged by them from open market through banks or foreign exchange companies.
- xiv. There shall be no fresh enrolment of HGOs in the year 2011. HGOs already enrolled with MORA in the year 2010 shall continue in 2011 with the same quota.
- xv. HGOs will offer only two packages i.e. economy and executive.
- xvi. For the welfare services, Medical Hajj Mission will be increased from 260 (2010) to 540 (2011), 230 Khuddam ul Hujjaj to be drawn from Armed Forces, Civil Armed Forces & Pakistan Boys Scouts and number of Local Khuddam ul Hujjaj to be increased from 250 (2010) to 900 (2011) subject to availability of resources.
- xvii. A comprehensive awareness campaign and training to the intending pilgrims will be launched.
- xviii. Hujjaj Mohafiz Scheme based on the concept of "Takaful" will be launched with the contribution of Rs.400/- non-refundable by each Haji for compensation due to death / accident during Hajj.

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- xix. There will be a committee of Parliamentarians called "Hajj Advisory Committee" to advise on policy, planning and management of Hajj operation 2011 in Pakistan as well as in KSA.
- xx. Any person who has performed Hajj during the last five years will not be eligible except Mehram, Group Leader or undertaking Haj-e-badal.
- xxi. International Machine Readable Passport, Computerized National Identity Card and medical certificate shall be mandatory.
- xxii. All pilgrims (Male/Female) to affix a Pakistan flag sticker on their "Ahrams" for identification. Every female pilgrim to carry at least two "Abayas" preferably of black colour.
- xxiii. Pilgrims to ensure that their luggage is labeled bearing Name, Nationality, Passport Number, Air Carrier, Building and Flight Numbers.
- xxiv. Monitoring and supervision mechanism for Hajj operation in Pakistan and KSA shall be strengthened.
- xxv. The new policy 2011 shall be valid for the three years subject to adjustment to be made by Ministry of Religious Affairs and on account of Saudi "Taleemat" from time to time.
- xxvi. The policy will be implemented in accordance with the proposed Work Plan.

3. The Policy has been shared with Ministries of Law & Justice, Defence, Foreign Affairs, Finance, Revenue, Interior and Health. Except Law & Justice and Foreign Affairs Divisions, all other have responded with operational nature suggestions which will be considered while implementing the policy. Comments of the Ministries and response of MORA, in annotated form, are at (Annex-III).

4. Approval of the Cabinet is solicited to the proposed Hajj Policy & Plan 2011.

5. Minister for Religious Affairs has seen and authorized submission of the Summary.

SHAUKAT HAYAT DURRANI,
Secretary.

Islamabad, the 7th April, 2011.

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Annex -I

PRIME MINISTER'S SECRETARIAT
ISLAMABAD

SUBJECT:—**VISIT OF SECRETARY RELIGIOUS AFFAIRS TO SAUDI ARABIA**

10. The Prime Minister has been pleased to desire that the new Hajj Policy may be placed before the Cabinet for approval as quickly as possible.

Sd/-
(KHUSHNOOD AKHTAR LASHARI)
Principal Secretary
to the Prime Minister
08-02-2011

Secretary Religious Affairs

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Annex-II

SECRET

No. F. 1(1)/ 2011-HP-I
GOVERNMENT OF PAKISTAN
MINISTRY OF RELIGIOUS AFFAIRS

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SUBJECT: HAJJ POLICY AND PLAN FOR 2011

PART-I

1. INTRODUCTION:

Hajj is one of the five pillars of Islam. Muslims from all over the world gather in holy city of Makkah Mukarramah in the last month of Islamic calendar (Zul-Hajj) to perform *manasik-e-hajj* and seek the bounties of the Al-Mighty Allah. This is a unique opportunity of worshipping Allah collectively and an occasion that brings Muslims from all countries, colours, and races to one place – the Ka'ba. Hajj is obligatory on adult Muslims, with means, once in life time.

Historically, the Hajj has always been a rigorous undertaking. Even though technological developments have made it easier in many ways, yet there are hardships for the reason that the magnitude of pilgrims exceeds three million on this occasion in Makkah Mukarramah. The Government of Pakistan, being a facilitator in this process, endeavors to make the Hajj comfortable by making necessary arrangements, through a transparent process, so that the pilgrims could perform their *manasik-e-Hajj* as enshrined in Quran and Sunnah. However, the pilgrims should appreciate the limitations of Ministry of Religious Affairs (MORA) and desist from defaming and maligning Hajj arrangements unnecessarily.

2. MISSION STATEMENT:

The Ministry's Mission is to serve and facilitate the intending pilgrims with commitment and dedication so as to enable them to undertake their religious obligation with ease and peace of mind.

3. OBJECTIVE:

The Policy aims to plan and make efficient Hajj arrangements during 2011 in Pakistan and Saudi Arabia by providing services and logistics which include reasonable accommodation, transportation, welfare/health care services during their stay at Makkah Mukarramah and Madinah Munawwarah as per Saudi Taleemat and Government of Pakistan's policy.

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4. **PAKISTAN'S HUIJAJ QUOTA:**

- (I) Pursuant to the decision of the Foreign Minister's of Organization of Islamic Conference in the year 1987, the percentage of pilgrims was fixed in the ratio of 1000 per one million Muslim inhabitants of the concerned countries. The criterion for determining the total as well as the Muslim population has been standardized by Saudi authorities on the basis of United Nation population statistics. As per United Nations estimates (State of World Population Report 2010), the population of Pakistan is 184.8 Million out of which 97 % is the Muslim population which comes to 179.256 Million.
- (II) In view of the above, the case was submitted to the Saudi authorities for consideration and was raised by the Pakistan delegation under the leadership of the Minister for Religious Affairs on 10th March 2011. Resultantly, the quota of Pakistani Hujjaj has been enhanced from the last year 159,647 (2010) to 179,256 for the year 2011 with a net increase of 19,609 pilgrims.

5. **SAUDI TALEEMAT:**

- (I) The following agreements have been made for Hajj arrangements 2011 by the Government of Pakistan with Kingdom of Saudi Arabia (KSA) and other Saudi Authorities to be enforced in letter and spirit as per past practice:—
- a. Ministry of Religious Affairs, GOP and Ministry of Hajj Affairs, KSA.
 - b. Pakistan Hajj Mission and General Transport Syndicate, KSA.
 - c. Pakistan Hajj Mission and the South Asian Pilgrim's Muttawif Establishment, KSA.
 - d. Pakistan Hajj Mission and National Adillah Establishment, Madina, KSA.
 - e. Pakistan Hajj Mission and United Agents Office, Jeddah, KSA.
- (II) Salient features of all agreements are at Annex-I, II, III, IV, V.

6. **REVIEW OF POLICY:**

In pursuance of the direction of the Prime Minister for placing the new Hajj policy 2011 before the Cabinet, an in-depth analysis and consultations with all stakeholders have been carried out. Hajj Policy-2011 has been formulated by modifying

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the previous policy of 2010 in accordance with the agreement concluded between the Government of Pakistan and the Kingdom of Saudi Arabia. This policy shall be implemented / enforced by the Ministry of Religious Affairs with adjustments as deemed necessary.

7. HAJJ SCHEME 2011:

- (I) There shall no balloting this year due to increase in quota and applicants would be considered successful on the principle of "first come first serve" to give advantage to those who apply first but are left out due to balloting.
- (II) For Hajj 2011, there shall be two schemes i.e. Government Hajj Scheme for those applicants who intend to perform Hajj under Government arrangements and Private Hajj Scheme for those who want to make all their arrangements through Hajj Group Organizers (HGOs). Under Government Scheme, the arrangements would be made by MORA and under private scheme; the arrangements would be made by the respective HGOs in accordance with Service Provider Agreement. As a policy, there shall be no free Hajj.
- (III) During 2011, 179,256 pilgrims shall perform Hajj as agreed between the Saudi Ministry of Hajj Affairs and Ministry of Religious Affairs. Out of the total allocation of Pakistan Hajj quota, 50% would be allocated to Government Hajj Scheme and 50% to Private Scheme i.e. Hajj Group Organizers (HGOs). However, Ministry of Religious Affairs reserves the right to re-adjust the share of pilgrims to government and private schemes as per requirements.
- (IV) Under Government Hajj Scheme, there shall be two categories of packages based on distance from Haram Shareef i.e. Green Category within 2000 Meters without transport and white category beyond 2000 Meters with compulsory transport. Applications for Hajj 2011 under Government Hajj Scheme would be invited during the month of April 2011.
- (V) The determining criteria for eligibility of applicants will be time and date of deposit of Hajj dues with the application form in the designated banks. If the total quota of Government Hajj Scheme is not exhausted within this period on the principle of "first come first serve", the Ministry may consider to extend the date of receipt of applications. If seats become available due to dropouts or any other reason will be adjusted by the Ministry.

- (VI) Unsuccessful applicants during Hajj 2010 will be considered approved for Hajj 2011, if they have not withdrawn Hajj dues subject to the condition that they apply afresh for Hajj 2011 and Hajj dues would be adjusted as per policy.
- (VII) 15% of the total seats under Govt. Hajj Scheme would be reserved and approved by the Ministry for the following categories of applicants:-
- i) Hardship, Broken Family and Substitution Cases.
 - ii) Pilgrims recommended and fully funded by charitable/reputable organizations such as Shaikh Rashid Bin Said Al-Maktoum Hajj Foundation, sponsored by United Arab Emirates/ etc.
 - iii) Employees in the labour/low paid categories funded by different public sector organizations/corporate entities under their Corporate Social Responsibility like Pakistan Tele-Communication Company Ltd, National Telecommunication Corporation, Pakistan Telecommunication Authority, Kahuta Research Laboratories, Oil & Gas Development Company Ltd and others would be accommodated on the recommendation of Ministry of Labor & Manpower.
 - iv) Balance number of seats, if any, would be allocated to late comers at an enhanced package @ 5 % of Green Scheme, for adjustment on account of resource gap for welfare activities and variation of rent of accommodation / building etc.
 - v) The above pilgrims will be adjusted in either of the two categories of accommodation (Green/White) subject to availability.

8. MANDATORY CONDITIONS:

The following are the mandatory conditions for applicants:-

- (I) International Machine Readable Passport, having validity of at-least one year on the date of filing the Hajj application.
- (II) NADRA's Computerized National Identity Card (CNIC) or National Identity Card for Overseas Pakistanis (NICOP).

- (III) Medical fitness certificate attested by a Medical Officer of any hospital or medical facility of the federal / provincial or local government / Armed Forces, semi-government organization / autonomous body / Corporation.
- (IV) As per Saudi Taleemat, vaccination against meningitis and polio to be ensured before departure to KSA.
- (V) Any person who has performed Hajj during the last five years shall not be eligible for Hajj 2011 except the following:-
- i) Applicant is proceeding as Mehram of a lady who has not performed Hajj earlier and she has no other Mehram.
 - ii) Applicant is proceeding as a group leader who shall not be less than 40 and more than 60 years of age and undertakes the responsibility of facilitating the members of his group through close liaison with the Hajj Mission.
 - iii) Applicant is performing Hajj-e-Badal provided application is submitted by 30th April, 2011.
- (VI) In case of the death of a pilgrim, whether due to a natural cause or accident during the Hajj period, as per prevailing local practice in the Kingdom, he or she would be buried in Saudi Arabia.

PART-II (GOVERNMENT HAJJ SCHEME)

9. CALL FOR HAJJ APPLICATIONS:

The number of pilgrims under the Government Hajj Scheme would be around 90,000. The application forms (duly numbered) having security features would be available from the designated banks free of cost. Each applicant will be required to submit an application on the prescribed Hajj application form available from the designated banks i.e. NBP, HBL, UBL, MCB, ABL, ZTBL, First Women Bank Ltd (FWBL) and shall be submitted in the same bank branch along with Hajj dues. The banks may also receive applications in groups (minimum 2 to maximum 25 hujjaj).

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10. **HAIJ DUES :**

The detail of Hajj dues are as under:—

ITEM		Karachi/Quetta/ Sukkur	Other Stations
Air Fare		72,000	84,000
Terminal Tax (Rs.500+Saudi Riyal (SR) 50 = Rs.1650)		1,650	1,650
Rent of accommodation at Makkah Mukkaramah	(Green=SR 4,000)	92,000	92,000
	(White SR=3,600)	82,800	82,800
Rent of accommodation at Madina = (SR.450)		10,350	10,350
Compulsory Hajj Dues including Rail= SR.1389/-		31,947	31,947
Hujjaj Mohafiz Fund		400	400
Service Charges		1000	1000
Vaccination Charges		700	700
Total (in Rupees) for Green Category		210,047	222,047
Total (in Rupees) for White Category		200,847	212,847

Note: - (1SR=Rs.23 approximately)

11. **PERSONAL EXCHANGE QUOTA :**

- (I) Previously, due to foreign exchange controls, intending pilgrims were required to deposit Pakistani rupees, equivalent to the respective Saudi riyals, for out of pocket expenditures under the Government Hajj Scheme and the MORA used to obtain foreign exchange through State Bank of Pakistan for disbursement to Hujjaj at the point of departure which created unnecessary accounting and book keeping. Further, it is pertinent to mention that Hujjaj and Umrah Zairin undertaking their journey with Private Hajj Group Organizers continued buying Saudi Riyals from the open market.
- (II) The foreign exchange regime has since been liberalized and Saudi Riyals are available in the open market through scheduled banks and foreign exchange companies. Therefore, from this year onward, the intending Hujjaj under Government Hajj Scheme shall arrange adequate foreign exchange (at least SR 1000), on their own, from the open market. The Government would, however, facilitate the applicants for the provision of foreign exchange by advising designated banks through State Bank of Pakistan to provide foreign exchange to Hujjaj against their payment at Hajj Complexes also.

- (III) Each applicant would be required to undertake at the time of submitting Hajj application that he/she will arrange at least 1000 Saudi Riyals on his own through a bank or foreign exchange company before departure to Saudi Arabia.

12. AIRLIFTING OF HUIJAJ :

- (I) In pursuance of the Air Service Agreement (ASA) between Government of Pakistan and Kingdom of Saudi Arabia, 50% of the Huijjaj would be airlifted by the national carrier i.e. PIA and 50% by the Saudi Airline.
- (II) The existing ASA has now been revised and one more airline from both sides (Shaheen Air from Pakistan and NAS from KSA) has been added to the existing national carriers i.e PIA and Saudi Airlines.
- (III) Hajj Flight Schedule of authorized airlines shall be approved by the MORA.
- (IV) Islamabad, Karachi, Lahore, Peshawar, Quetta, Sialkot and Multan, would be used as International gateways for Hajj flights to Jeddah and Madina and back. Faisalabad, Rahim Yar Khan and Sukkur will be used as feeder air-ports unless airlines operate small aircrafts from these stations.

13. ACCOMMODATION AT MAKKAH MUKKARAMAH AND MADINAH MUNAWWARAH :

- (I) According to the Saudi Taleemat, the space set per Haji should not be less than four square meters at residences hired in Makkah Mukkaramah and Madina Munawwarah.
- (II) The market in Makkah Mukkaramah for hiring of accommodation is highly volatile, therefore, in view of the Saudi Taleemat; the MORA would arrange maximum accommodation within 2000 Meters without transport and beyond 2000 meters with transport. There being acute shortage of buildings in the vicinity of Haram Sharif due to continuous demolition of buildings, it is planned that following two categories of accommodation at Makkah Mukkaramah will be offered for selection by Huijjaj at the time of submitting applications. However, MORA reserves the right to re-adjust the allocation of accommodation to Huijjaj, keeping in view the number in each category and availability of buildings:—

Category	Distance	Parity Rates (ISR= Rs. 23/=)
Green	Within 2000 Meters from outer boundary of Haram Sharif without transport facility.	SR. 4000/- = Rs. 92,000/-
White	Beyond 2000 Meters from outer boundary of Haram Sharif with transport facility.	SR. 3600/- = Rs.82,800/-

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(III) The following guidelines for hiring of accommodation for Hajj – 2011 will be adhered to subject to adjustments to be made by Ministry of Religious Affairs on account of distance, rent and capacity of buildings:-

- i) The determination of rent in Makkah Mukarramah will be based according to services in building, availability of transport and distance from Haram;
- ii) Preference would be given hiring of accommodation / buildings as a single package as well.
- iii) The rent in Makkah Mukarramah shall be charged on actual basis per pilgrim as far as possible.
- iv) The difference between category wise package rent and the actual rent (if any) will be refunded to the pilgrims in Pak rupees.
- v) Any pilgrim initially opting the White category and being adjusted in Green category by MORA, will be required to pay the difference in rent before departure.
- vi) As per Saudi Taleemat, 1% of total accommodation under Government and HGOs scheme shall be arranged and kept in reserve to meet any emergency.

14. RENT OF ACCOMMODATION AT MADINA MUNAWWARAH :

Efforts would be made to hire accommodation in Madina @ SR. 450/= per Haji per cycle within a distance of 850 meter subject to adjustment of 10% in distance in exceptional cases with the approval of D.G. Hajj, Jeddah.

15. HIRING COMMITTEE FOR ACCOMODATION IN KSA :

- (I) A broad based Committee would survey, recommend and hire buildings in Makkah Mukarramah and Madinah Munawwarah to accommodate Hujjaj in Hajj 2011. The Committee would ensure transparency and observe principles of financial propriety. The composition of the Committee would be:—

Sr. No.	Name and Designation	Position
1)	Director General Hajj, Jeddah:	Convener
2)	A representative of the Ambassador of Pakistan in KSA not below the rank of BS-20.	Member
3)	Director Hajj, Jeddah.	Member
4)	Deputy Director Hajj, Madina Munawwarah (for Madina only).	Member
5)	Assistant Accounts Officer Jeddah.	Member

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- (II) The decision of the majority of available members of the committee shall be final.
- (III) On completion of the hiring process both in Makkah Mukarramah and Madinah Munawwarah, the Director General (Hajj), Jeddah, shall submit a comprehensive report to the Ministry of Religious Affairs.

16. **HAJJ ADVISORY COMMITTEE:**

(I) There shall be a Hajj Advisory Committee to advise on policy, planning and management of Hajj operations 2011 in Pakistan as well as in KSA and suggest measures for the welfare of Hujjaj with the following composition:—

- | | |
|---|-----------------|
| i) Minister for Religious Affairs | <i>Chairman</i> |
| ii) Chairman, Senate Standing Committee for Religious Affairs | <i>Member</i> |
| iii) Chairman, National Assembly Standing Committee for Religious Affairs | <i>Member</i> |
| iv) Parliamentary Secretary for Religious Affairs | <i>Member</i> |
| v) One Member of the Senate | <i>Member</i> |
| vi) Two Members of the National Assembly | <i>Member</i> |
| vii) Ambassador of Pakistan in KSA | <i>Member</i> |
| viii) Director General Hajj, Jeddah | <i>Member</i> |
| ix) Chairman/Secretary of Hajj Organizers Association of Pakistan. | <i>Member</i> |

- (II) The secretarial support will be provided by Ministry of Religious Affairs.
- (III) The committee may visit KSA, if so required with the approval of competent authority.
- (IV) The Chairman/Secretary of HOAP would travel on their own expense.

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17. EXPLANATION OF COMPULSORY DUES FOR HAJJ-2011 :

The following are the compulsory Hajj dues payable in advance as per Saudi Taleemat and MORA policy by the intending pilgrims at the time of submitting applications:—

ITEM		1SR=Rs.23
Air Fare to be paid to Airlines	For Karachi/Quetta/Sukkur	72,000
	For other stations.	84,000
Terminal Tax Rs.500+SR.50 to be paid to Civil Aviation Authorities in Pakistan and Saudi Arabia.		1,650
Accommodation Charges in Makkah to be paid on actual basis.	SR. 4000 for Green Category	92000/-
	SR. 3600/- for White Category	82800/-
SR. 450/- Rent of accommodation to be paid to the companies in Madina.		10,350/-
SR.315 as Compulsory Transport charges to be Paid to Saudi authorities (United Agents Office/Maktab al Wukalla) who desire to perform Umra first, followed by a visit to Madinah are as under according to Saudi Taleemat: - <p style="text-align: center;">Jeddah - Makkah = SR. 30.0 Makkah - Madinah= SR.127.5 Madinah - Makkah = SR.127.5 Makkah - Jeddah = SR. 30.0 Total =SR. 315.0</p> Note: SR. 315/- is deposited at the time of filing application and difference (if any) is refunded to the pilgrims according to the actual travel schedule.		7245/-
SR. 180 as Compulsory TPT charges Makkah to Minah, (for Masha'ir) & Back to be Paid to United Agents Office/Maktab al Wukalla (non-refundable)		4140/-
SR. 100/- for Rail fare for Masha'ir, only for Government Hajj Scheme. (non-refundable)		2300/-
SR.300 as Compulsory Tent charges at Arafat and Mina, inclusive of water, electricity, cleanliness, guards and a ventilator, for each tent at Arafat & air-conditioning in tents at Mina according to Saudi Taleemat. (non-refundable)		6900/-
SR-200 for additional services like pillow, mattress and bed sheet at Mina.(non-refundable)		4600/-
SR-294 as Compulsory Moallim Fee for Services provided by the Tawafa Estab at Makkah & National Guides Estab. in Unified Agents Office.(non-refundable)		6,762/-
Service Charges to be credited to PWF for welfare of Hujjaj	Under Government scheme	1000
	Under Private Hajj Scheme.	2000/-
Rs. 700 for Vaccination Charges both for Government and Private Hajj scheme.		700
Rs. 400/- for Hujjaj Mohafiz Fund both for Government and Private Hajj scheme.		400

PART-III**18. PRIVATE HAJJ SCHEME :**

- (I) The Government of Pakistan's policy of Public Private Partnership (PPP) covers various areas including management, logistics and tourism. The policy aims to supplement the efforts of the Government by the private sector. The increasing demand for income-generating activities to provide key services on the one hand, and the constraints on the Government's financial and human resources on the other, necessitates that the Government should not act as the sole provider, but encourage/facilitate the private sector to be a partner. The objectives of Hajj policy 2011 cannot be achieved without the cooperation of private sector. As a matter of policy, M/O Religious Affairs had been proactively encouraging the private sector for Hajj Management since 2005. In 2010, 84,644 pilgrims performed Hajj through private Hajj Group Organizers and a Service Providers Agreement was signed with each HGO and in case of any violation, penal action is taken accordingly.
- (II) The Hajj policy 2011 stresses upon building a strong partnership with Private Sector (Hajj Group Organizers) for provision of better services and quality logistic arrangements to the entire satisfaction of Hujjaj, as well as Government of Pakistan and Saudi Government. Appropriate changes in the Hajj policy 2011 for private Hajj scheme have, therefore, been made on the basis of information and feedback received from the public at large.

19. CRITERIA FOR NEW ENROLEMENT OF HAJJ GROUP ORGANIZERS (HGOs) :

(I) In determining the criteria for enrollment of new Hajj Group Organizers, the Ministry of Religious Affairs shall consider all relevant factors, including but not limited to the following:—

- i) Be a private limited tourism company duly incorporated with Securities and Exchange Commission of Pakistan (SECP),
- ii) Have a paid up capital of rupees twenty (20) million.
- iii) Have five years verifiable / documented experience in Tourism / Umrah / Ziarat.
- iv) Hold an IATA membership.
- v) Has not been convicted / involved in any criminal/ civil/ administrative offence, particularly an offence relating to dishonesty, fraud / forgery, financial /investment/ / business crime/

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misconduct or other criminal acts or been involved in any acts of misfeasance or serious misconduct.

- vi) Has not been associated with any illegal activity especially illegal deposit taking.
- vii) Has not been black listed by the KSA or any other foreign government in connection with Tourism Affairs including Umrah/ Ziarat.
- viii) Has not been declared defaulter by any bank or financial institution in connection with payment of loan or taxes in the capacity of individual as director / chief executive or company as a whole.
- ix) Audit reports of the last three years duly audited by a reputable chartered company.
- x) All directors should hold National Income Tax Number..
- xi) All the new HGOs shall deposit non-refundable Rs. 5 lac in Pilgram Welfare Fund, as processing fee
- xii) The quota allocation for Hujjaj shall not be claimed as a right.

(II) There shall be no new enrolment of HGOs for Hajj 2011.

20. **EXISTING HAJJ GROUP ORGANIZERS :**

- (I) All 630 HGOs already enrolled with Ministry of Religious Affairs in the year 2010, and were allocated quota of Hujjaj, shall continue to function for Hajj 2011:
- (II) Enrollment as Hajj Group Organizers in the year 2011 will be for a period of five years and would be required to fulfill conditions as laid down at Para -19 above within next five years, subject to the instructions / guidelines issued by the Ministry.
- (III) Any HGO black listed / suspended / banned by MORA or Saudi Authorities shall not continue for Hajj 2011.
- (IV) The HGOs already enrolled under the orders of Supreme Court of Pakistan dated 28th July, 2009 shall be treated as existing HGOs.
- (V) A list of existing HGOs enrolled with MORA for Hajj 2011 shall be forwarded to Ministry of Hajj, Saudi Arabia with necessary details as per Saudi Taleemat.

21. **CATEGORIZATION OF HGOs FOR ALLOCATION OF QUOTA :**

The following criterion of categorization of the HGOs and corresponding range of quota allocation, based on of load lifted and number of Hajj operations undertaken, was observed during Hajj – 2010:—

Cat	Criteria	Quota allocation
A	<ul style="list-style-type: none"> ▪ Have lifted load of 2000 Hujjaj or more during last 06 hajj Operations. ▪ No major or minor complaint is established for Hajj 2009. 	270 - 300
B	<ul style="list-style-type: none"> ▪ Have lifted load of 1500 Hujjaj or more during last 06 hajj Operations. ▪ No major or minor complaint is established for Hajj 2009. 	240 - 250
C	<ul style="list-style-type: none"> ▪ Have lifted load of 1000 Hujjaj or more during last 06 hajj Operations. ▪ No major complaint is established for Hajj 2009. 	140 - 150
D	<ul style="list-style-type: none"> ▪ Have lifted load of 500 hujjaj or more during last 06 hajj Operations. ▪ No major complaint is established for Hajj 2009. 	125 - 135
E	<ul style="list-style-type: none"> ▪ Have lifted load of 50 hujjaj or more during last 06 hajj Operations. ▪ No major complaint is established for Hajj 2009. 	100-115

(II) The allocation of quota to each HGOs during Hajj 2011 would remain the same as was allocated during Hajj 2010 subject to the following: -

- i) Decisions of Complaint Disposal Committee, as constituted by the Ministry, to process the complaints received against the HGO.
- ii) Quota of HGOs downgraded, surrendered or enhanced shall be decided by a committee constituted by MORA on case to case basis.

(III) HGOs already enrolled by MORA under the judgment of Supreme Court of Pakistan, dated 28th July, 2009 for hajj 2011 would be placed in the category of "F" with a quota allocation of 50 (fifty) seats to each HGO.

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22. **HAJJ PACKAGES BY HGOs :**

All the HGOs would offer only two packages i.e. economy package and executive package and would inform the Ministry accordingly for record.

23. **BOOKING OF HAJJ FLIGHTS BY HGOs :**

- I) All HGOs shall arrange their Hajj flights with the authorized airlines as per Air Services Agreement (ASA) and deposit the airfare in the shape of Bank Draft/ Pay Order.
- II) Compulsory Hajj Dues like Transportation Charges, Moallam fee, Mina Charges, Hujjaj Mohafiz Scheme, Services charges etc shall be deposited with the Ministry of Religious Affairs according to the allocated number of Hujjaj through banks.
- III) The airline shall book the HGOs and furnish the invoice to MORA, verified by HGO, indicating the number of Hujjaj booked by them.

24. **VISA AFFIXATION :**

The Hajj Organizers Association of Pakistan (HOAP) would handle visa affair concerning Saudi Embassy in Islamabad and Karachi in coordination with MORA. The HGOs would provide Bar Code before 1st of Ramazan, 1432 H. They would be liable to face legal action for any loss/snags or damage caused to the intending pilgrims.

25. **SERVICE PROVIDER'S AGREEMENT WITH HGOs :**

Each HGO shall sign a Service Provider Agreement (SPA) with MORA, on a stamp paper of Rs. 100/-, for necessary planning, management and arrangements regarding the authorized quota in the light of Saudi Taleemat and Instructions of MORA. The MORA shall be the sole authority for interpretation of SPA.

26. **PENAL PROVISIONS :**

The following shall be the Major and Minor penalties in case of violation of SPA by the HGOs to be imposed by MORA: -

- (I) Major Penalty:
 - i) Permanent blacklisting.
 - ii) Suspension for a term of one to three years.
- (II) Minor Penalty:
 - i) Down-gradation of category leading to reduction of quota.
 - ii) Forfeiture of cash guarantee/contribution in HCF.
 - iii) Compensation to the affected Hujjaj.
 - iv) Censure.

27. HUJJAJ COMPENSATION FUND :

Special Fund named as "Hujjaj Compensation Fund (HCF)", already established in Hajj policy 2010 by the Pakistan Hajj Group Organizers Federation, will be utilized to rescue affectees from any fraud committed by any HGO, up-gradation of Information Technology system etc.

28. The instructions/guidelines issued by the Ministry from time to time for regulating the affairs of HGOs shall be binding on all HGOs.

PART-IV

29. WELFARE SERVICES FOR HUJJAJ :

The Ministry of Religious Affairs being cognizant for providing welfare services including information, health services, facilitation, safety etc to Hujjaj, would deploy various missions during Hajj 2011. The expenditures on all welfare services would be met out of available Regular Budget and any short fall would be met out of Pilgrims Welfare Fund. Standard Operating Procedure (SOPs) for each category of welfare service/activity would be notified by the Ministry to ensure responsibility and accountability.

30. HAJJ MEDICAL MISSION :

A contingent of 260 members of Hajj Medical Mission was deployed in KSA when the number of Hajj Pilgrims was approximately 100,000. Now, in the year 2011, when the pilgrims number has increased to 179,256, there is a need to increase the strength of Hajj Medical Mission. Accordingly, the Hajj Medical Mission comprising a contingent of Doctors, Para-medics and ancillary staff drawn from Pakistan armed forces, Federal/Provincial Governments (Health Deptt/Ministry), shall be deputed to the Kingdom of Saudi Arabia for facilitation of Hujjaj to provide medical cover as per following parameters: —

- i) One Doctor on 1000 pilgrims (Male/Female ratio; 70:30). Total Doctors would be 180 (Male Doctors 126 and Female Doctors 54)
- ii) Two Paramedics against one doctor (Male/Female ratio; 70:30). Total paramedics would be 360 (Male paramedics 252 and Female paramedics 108).
- iii) In view of above, the Hajj Medical Mission would increase from 260 to 540. Increase/decrease in numbers up to 10% may be made by MORA in view of actual requirement and availability of resources.

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31. **KHUDDAM-UL- HUIJAJ (PAKISTAN BASED) :**

A team of 230 Khuddam ul Hujjaj will proceed to the KSA for the welfare of pilgrims to supplement the efforts of MORA. The details are as under:-

- i) The contingent of Khuddam-ul-Hujjaj will be drawn from Pakistan Armed Forces, Civil Armed Forces and Pakistan Boys Scouts and posted in KSA for Hajj duty.
- ii) As per previous practice, 130 from Pakistan Armed Forces, 50 from police and civil armed forces and 50 from Pakistan Boy Scouts will be drawn.
- iii) Director Khuddam, of the rank of Lt. Col. of Pakistan Army, would be responsible for overall supervision and management of Khuddam-ul-Hujjaj.

32. **LOCAL KHUDDAM-UL-HUIJAJ (KSA BASED) :**

Most of the pilgrims do not have any orientation of Makkah Mukarramah and Madinah Munawwarah and have a genuine expectation for appropriate facilitation, guidance and information. The experience of and feedback from different stakeholders have revealed that local residents of Pakistani origin based in Saudi Arabia, well conversant with Arabic language and having orientation of different localities of Makkah Mukarramah and Madinah Munawwarah are more useful for such services to Hujjaj. Pakistan Hajj Mission has been utilizing their services in the past, however, it has been felt that their number be increased from existing in proportion to the total number of Pakistani pilgrims. Therefore, the number of local Khuddam-ul-Hujjaj shall be increased in the ratio of one Khadim to 200 Pilgrims for about 40-60 days, at a daily rate as determined appropriate (along with motivational bonus, if any) by Directorate General, Hajj, Jeddah Accordingly, 900 local Khuddam-ul-Hujjaj would be engaged for the welfare services of the Hujjaj by the Directorate General-Hajj, Jeddah.

33. **SEASONAL STAFF**

A contingent of 270 seasonal staff (170 from Ministry of Religious Affairs and 100 from other Ministries/Divisions and Provincial Governments), would be drawn and deputed to Saudi Arabia for establishing facilitation desks in the main control rooms/sector/sub-sector offices for facilitation/guidance of the Pilgrims. Airfare/DA is charged from their respective departments/Ministries.

34. **INFORMATION, EDUCATION AND COMMUNICATION :**

The Ministry shall launch an appropriate awareness campaign, employing all channels of communication, to provide information, education, awareness and training to the intending pilgrims. In this connection, a joint collaboration may be established with the Ministry of Hajj Affairs, KSA and other concerned Saudi agencies.

35. **HUJJAJ MOHAFIZ SCHEME :**

The Ministry of Religious Affairs (MORA) would launch Hujjaj Mohafiz Scheme based on the concept of "Takaful" (risk management) during Hajj-2011. Each Haji would be required to contribute a non-refundable amount of Rs. 400/- into the scheme. The amount so collected from the Hujjaj would be deposited in Modarabah Banks in Pakistan. The said Scheme would compensate Hujjaj against the following losses/cases: —

Sr. No.	Description	Amount for Compensation
I.	Death due to natural causes, road accidents, suffocation or stampede.	Rs. 200,000/-
II.	Accidental disablement resulting loss of one limb.	Rs. 50,000/-
III.	Accidental disablement resulting loss of two or more limbs.	Rs. 100,000/-
IV.	Repatriation / Emergency evacuation due to illness.	Rs. 50,000/-

36. **CONNECTIVITY THROUGH CELL PHONE NETWORK :**

The Ministry of Religious Affairs, as part of its endeavor to facilitate Hujjaj in Saudi Arabia, would enter into collaboration with a cell phone company to offer connectivity facility during the Hajj – 2011. The Cell Phone Company would facilitate to sell a SIM functional in KSA, to Hujjaj (Optional), at the embarkation point.

37. **INVOLVEMENT OF PAKISTANI COMMUNITY IN KSA :**

Efforts will be made to involve Pakistani Community in KSA for voluntary services in Mashair, free of cost, with the spirit of rendering services to their Pakistani brethren. A detailed programme will be issued by D.G. Hajj, Jeddah with the approval of Ministry. Similar voluntary efforts would be welcomed in other areas, subject to approval by the DG (Hajj).

38. **IDENTIFICATION :**

- (I) As per Saudi Taleemat, the requirement of "Abaya" is a part of "female Ehram". Therefore, every female Hujjaj under Government and HGO scheme shall carry at least two "Abayas" with her preferably in black colour. A Pakistan flag sticker will be affixed on the back of "Abaya" for identification. All the female pilgrims shall ensure that they would wear "Abaya" on departure to Saudi Arabia till return.

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(II) All male Hujjaj under Government and HGO scheme would be required to affix Pakistan flag sticker on their Ahrams.

(III) All Hujjaj under Government and HGO scheme must wear identification locket all the times during their stay in KSA.

39. **BAGGAGE :**

(I) All Hujjaj shall ensure that their hand carry baggage would not exceed the weight and dimensions specified by the airline i.e Maximum weight 7 KG (Dimension: 15 inch length, 8.7 inch Width, 21.7 inch height). The maximum weight for the luggage to be booked should not be more than 30 Kg.

(II) Pilgrims should ensure that their luggage is fully labeled and labels have been affixed outside and placed inside all their pieces of luggage showing the Pilgrim's Name, Nationality, Passport Number, Air Carrier, Building and Flight Numbers.

(III) All hujjaj are required to move to Jamarat in groups and not as individuals as per Saudi Taleemat. The Hujjaj should not carry any luggage to Jamarat and Haram Sharif.

40. **GENERAL :**

(I) Implementation of this policy shall be the joint responsibility of MORA and its all stakeholders.

(II) Interpretation of any clause of this policy made by MORA shall be considered as final.

(III) The Ministry of Religious Affairs may make suitable adjustments in order to bring the policy and plan in conformity with Saudi Government's orders / instructions as and when required for Hajj 2011.

(IV) A draft legislation pending to provide for development, regulation and facilitation of Hajj, Umrah and Ziarat would be expedited.

(V) Monitoring and supervision mechanism for Hajj operation in Pakistan and KSA shall be strengthened to check/review the performance of Government and HGOs Schemes in accordance with the contractual obligations and Saudi Taleemat. A detailed mechanism / guidelines would be notified by MORA.

41. **WORK PLAN FOR HAJJ 2011 :**

Work Plan for Hajj Operation 2011 is attached at page 25.

WORK PLAN FOR HAJJ 2011

Sl.No.	Activity	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec
01	Review of Hajj Policy for Hajj-2010	✓	✓									
02	Agreement with KSA authorities	✓	✓									
03	Negotiation with Banks on P.E.Q, Application etc.	✓	✓									
04	Negotiation with PIA for Haj fare.	✓	✓									
05	Hiring of Accommodation in KSA.	✓	✓									
06	Circulation Policy to concerned Ministries	✓	✓									
07	Submission of Policy to Cabinet for approval	✓	✓									
08	Training of Bank Officers	✓	✓									
09	Call for Hajj Applications	✓	✓									
10	Allotment of Quota to HGOs	✓	✓									
11	Development of Information material			✓	✓	✓	✓	✓	✓	✓	✓	✓
12	Release of Communication Campaign for Pilgrims through Media			✓	✓	✓	✓	✓	✓	✓	✓	✓
13	Procurement of Medicines											
14	Seasonal Staff/Khuddam/Medical Mission i) Haji Camps ii) Saudi Arabia					✓	✓	✓	✓	✓	✓	✓
15	Dispatch of Procured Medicines to KSA											
16	Training of Master Trainers						✓	✓	✓	✓	✓	✓
17	Training of Intending Hajj Pilgrims/Group Leader						✓	✓	✓	✓	✓	✓
18	Receipt of Flight Schedule						✓	✓	✓	✓	✓	✓
19	Endorsement of Hajj Visas						✓	✓	✓	✓	✓	✓
20	Flight Operation											
21	Hajj Operation concluded											

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Annex-I

**Agreement between Ministry of Religious Affairs, Government of Pakistan
and Ministry of Hajj Affairs, Kingdom of Saudi Arabia (KSA).**

1. Main Agreement Hajj (1432 H) – 2011 is signed by the two Ministers. The other four agreements signed by the concerned Head of the hajj related agencies and Joint Secretary (Hajj) in the light of the main agreement signed by both Ministers.
2. Agreement with Maktabul Vokala – MV (United Agents Office). The collecting body for hajj dues. This semi-autonomous body of the Saudi Hajj Ministry coordinates the Compulsory Hajj Dues (CHD) of SR 1089 and for this assignment receives SR 294 from the CHDs from Pakistan Hajj Mission (both Government Hujj & Tour Operator s Hujj) before the arrival of Hujjaj.
3. Agreement with Naqabatus Sayyarat (Transport Syndicate which upon payment of SR 495/435 from the CHD of 1089 coordinates the provision of transport from Jeddah Hajj Terminal to Makkah al Mukarramah; Makkah to Madinah Munawwarah and back to either Makkah or Jeddah Hajj Terminal and for the *Masha'ir* (main Hajj rituals) the transport charges for Masha'ir 180 SR are non refundable but for the other sectors if not used they can refund.
4. Agreement with Moassasah South Asia, Makkah (a private corporation which coordinates the stay of pilgrims in Makkah and during the main Hajj move at Muna and Arafat also to arrange transport for Madinah Munawwarah. For this it receives SR 48 from within the SR 300 taken for tent accommodation during the Hajj (SR 250 going to the Ministry of Finance + 48 to Moassasah and SR 2 to MV). The Moassasah South Asia also ensures the accommodation arranged by the Pakistan Hajj Mission and attests the agreements of the buildings and sends it to Saudi Ministry of Hajj for final approval. The Moassasah South Asia also distributes the building on Makatibs at Makkah Mukarramah.
5. Agreement with Moassasah Adillah Ahillah (National Guides Corporation); this is also a private corporation of members facilitating the movement in and out of Madinah Munawwarah and also their accommodation. Mosassasah Adillah also arranges facilities for Ziaraats at Madina Munawwarah.

It is important to understand that while these may be deemed to be agreements in the legal sense of terms being offered and the other party accepting these, in effect these are instructions of the Saudi Hajj Ministry to the various Muslim countries / Hajj Missions which have to be signed and accepted without much discussion expect perhaps the number of hujjaj in the main agreement and some minor changes.

By and large the agreements do not vary very much from year to year. Accordingly only the changes are noted. **The salient features** of the agreements and the changes for this year are as below.

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Article I: Number of hujjaj

- (i) Number agreed for Hajj 2011 shall be 179,256.
- (ii) Official members 1800 (@ 1 per 1000 pilgrims) of Hajj Mission:-
- (iii) Compliance of mutually agreed provisions for drawing and concluding contracts
- (i) Grant of visa on international passports containing additional information

Article II: Ports of arrival and departure

- (i) 30,000 pilgrims to arrive directly in Madinah remaining will come to Jeddah
- (ii) The last date for submission of flight schedule and permit for landing slots: 19th Ramadan, 1432 corresponding 8th August, 2011.

Article III: General Instructions to be Adhered to:

- (i) General adherence to Saudi *taleemat*(instructions)
- (ii) Preparation of contract deeds with all relevant agencies in total conformity with the minutes of the meeting
- (iii) Stipulation that contracts must contain the location of arrival and departure and the mode of payment of dues for services
- (iv) Prohibition on hujjaj indulging publication and distribution of offensive material and any political activity which adversely impacts the performance of Hajj rituals (*manasik*)
- (v) Education, creating awareness and prevent hujjaj from carrying, using and distributing any intoxicating material, drugs of any kind and type which can be treated as narcotic substances.
- (vi) The Pakistan Hajj Mission (PHM) shall only have two offices each in Makkah al Mukarramah and Madinah al-Munawwarah i.e. the Hajj Mission proper and the Medical Mission and that these will be outside the central area; the buildings in which these missions are established shall have *tasreehs*(certificates);
- (vii) This agreement only relates to the pilgrims arriving directly from Pakistan and not to those already in the Kingdom or arriving from other countries
- (viii) The PHM shall undertake all communications with various ministries of the Kingdom and other government authorities through the Ministry of Hajj of the Kingdom
- (ix) The PHM shall comply with the instructions organizing the arrival of pilgrims through companies and tourism agencies (i.e. the Mission will also be responsible for these pilgrims).

- (x) The officials of the PHM (administrative and medical mission), will be exempted from payment of the compulsory charges subject to the condition that each member of the official Hajj mission will obtain entry visas, that the label of exemption received from the Saudi ministry of Hajj shall be fixed on the passports of these approved members, that official identity cards shall be issued to these persons,
- The PHM will be responsible for all Pakistani pilgrims, whether under its umbrella, or those under the umbrella of agencies, tourism companies or campaigns and their alike according to the applicable instructions and arrangements which specify the rights and obligations of each party.
 - The PHM members at the holy sites (Mashae'r) shall provide services and assistance to Pakistani pilgrims
 - The PHM shall coordinate with the branches of the Hajj ministry in Makkah and Madinah and concerned Mutawaffa and Moassasah Adillah and to hand over the information and addressees of the missions' offices and the contracts numbers of the mission's members to guarantee the services for the Hujjaj
 - The PHM shall provide its members at the ports of arrival and departure to coordinate with the concerned authority in the ministry regarding the places allotted for their pilgrims, and to ensure the compliance with the applicable instructions
 - The medical mission shall include general practitioners and specialists.
- (xi) The PHM shall start concluding agreements for housing from the date of this agreement till the end of Shawwal of this year as per the united form of contract approved by the ministry of Haj, and the mission shall have the said contracts attested from the concerned Tiwaffa Corporation or Corporation of (Adillah), followed by authentication by the branch of Hajj ministry (in Makkah and Madinah) not later than the 20th of Dhulqaedah,
- (xii) Due to the limitation of area of pilgrims' housing in the boundary of the legal (Shariah) area of Mina (Masha'ir), a number of Pakistani pilgrims will be housed in "phase three camps" within the boundaries of Muzdalifa (Masha'ir),
- (xiii) The PHM shall comply with all the instructions and regulations served to them regarding the services of Pilgrims" housing in Makkah and Madinah,
- (xiv) In case of desire to provide extra services, The PHM shall make these in conformity with the pilgrims desire, and not affecting the interests of the whole pilgrims, provided that these services are given through the National Corporations of Tiwafa in Makkah, and the National Corporation for Adillah in

Madinah, which have the sole right to provide such services to pilgrims arriving from abroad.

- (xv) The PHM or their representatives not to conclude contracts directly with any tourism agencies, commercial companies or hotels in the Kingdom of Saudi Arabia for the purpose of taking any pilgrims out of the scope of the supervision and control of the Ministry of Haj, Tiwafa Corps in Makkah and the Adillah Corp in Madinah.
- (xvi) visas for pilgrims arriving to perform Haj this year will be conditioned with their taking the vaccinations explained in the medical instructions
- (xvii) The PHM shall cooperate with all respective agencies to follow-up the completion of funeral procedures of the dead pilgrims
- (xviii) The PHM shall abide by all rules for opening and operating medical entities (dispensary, etc) in Makkah or Madinah, and shall coordinate with the Ministry of Haj (Ministry Branch in Makkah, and the ministry branch in Madinah); their operations shall be limited for the period from 1/11/1432H to 15/1/1432H, and the work shall be limited only to the medication of their pilgrims; no medical centers or dispensaries to be established in the Holy (Mashai'r) as the Saudi Ministry of Health is providing all the medical services for all pilgrims there.
- (xix) Concerns provision of food: to be undertaken in consonance with the instructions, conditions and procedures of providing food and life support for their Hujjaj which include concluding agreements only with Saudi establishments and companies specialized in this field, and having license of work obtained from the concerned municipality
- (xx) The PHM shall issue identity cards to local employees with their name, passport number, legal Iqama; each card shall be attested by the concerned Tiwafa Corp or Adillah Corp; the Hajj Ministry branches will be provided all data of these employees used during the period of Hajj season and the nature of work of each of them.
- (xxi) The PHM shall conclude contract with the Islamic Development Bank for fulfillment of the pilgrims needs of (Hady and Adahi) thru the Kingdom's project for utilizing the meats of (Hady and Adahi) in performing the slaughtering for pilgrims, and shall enlighten the pilgrims with the concept of widening the scope of authorizing so as to realize the utmost benefit of the butcheries during the time of slaughtering starting from the morning of Eid day until the end of (Tashreeq) days, as per the instructions established by the Saudi concerned authorities for organizing the process of slaughtering at the proper determined areas.

- (xxii) The Pakistani authorities shall enlighten their pilgrims by prior to departure regarding environmental and security aspects as well as the general behavior, and proper means for performing their devotions and Hajj ceremonies and rituals as per the detailed contents of enlightenment addendum.
- (xxiii) The Pakistani side shall cooperate with the ministry of Hajj to find a solution to Omrah over-stayers (who do not go out of the Kingdom with intention to perform Hajj).
- (xxiv) Any change in PHM (officers posted in it) after signing the Hajj affairs arrangements minutes would not affect the obligations of the Pakistani party stipulated in the minutes, as well as the bilateral agreements concluded with the various relevant bodies

Article IV: Convoying (Tafweej) grouping to Jamarat Bridge:

Pakistani pilgrims shall comply with the time schedules specified by the ministry of Hajj for visiting Al-Jamarat Bridge to perform Rami ritual and abide by provisions stipulated in the addendum of convoying to Al-Jamarat bridge.

Article V: Addenda attached to the Minutes:

The Pakistani party has reviewed the six addenda attached to this minutes, and confirmed their full compliance and adherence to the instructions included regarding the organization of Hajj affairs in the Kingdom of Saudi Arabia, considered as an integrated part of this minutes. Any violation of any article or paragraph of the minutes or the addenda will be considered a breach or violation that shall be discussed or dealt with in the light of the requirements of the regulations and directives organizing Hajj affairs in the Kingdom of Saudi Arabia, and the ministry of Hajj will have the right to take the procedures that it may deem necessary, to enable the pilgrims to perform the rituals of Hajj easily and comfortably.

Changes between agreements of 2010 and 2011

- I. **Main agreement:** Following changes have been made in new draft agreement over and above the agreement signed with ministry of Hajj, KSA for Hajj 2010;
 - (i) The following addition in Para No.11 of Article-3 of agreement for Hajj-2011.

“Hiring of accommodation for hujjaj at late stages; hiring of building without *tasreeh* or which are not livable with the motive to hire at low rates will be a violation of Saudi *taleemat*; the Saudi Ministry of Hajj will hold the concerned mission responsible for it”
 - (ii) **Addendum A:** Article-3 added: relates to instructions for transportation of pilgrims to KSA and back to country; traveling between holy cities and holy *Masha'ir*. This addition relates to provision of Train service in Holy *Masha'ir* (Minna, Arfat, Muzdallfa and Minna)

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- (iii) **Addendum B** changed: Instructions for accommodation in Makkah Mukarramah, Madinah Munawwarah and *Masha'ir*: Two Clauses 1 and 13 of agreement hajj-2010 are combined into one clause numbered as Clause-1 of agreement for Hajj-2011.
- (iv) **Addendum C**: Health and medical services instructions Four points added in Clause-2 and Clause-3 added; addendum (e): concerns polio affected children
- (v) Instructions organizing the arrival of hujjaj through companies and tourist agencies
- Minimum hajj quota of an HGO be 45-50 (in 2010 agreement it was 100)
 - New Clauses 8 and 9 added:
Clause 8 HGO will not bring a person who holds Transit visa.
Clause 9 HGOs have no right to bring hujjaj of other countries.
 - IATA registration of HGOs not to be implemented
- (vi) **Addendum F**: Instructions for enlightening of the pilgrims

New Clauses 15 and 16 added

- Clause 15 The missions to guide hujjaj regarding safety measures traveling by air and inform them not to carry rope, paste, knives, liquids etc with them.
- Clause 16 Ministry of Hajj urges all concerns to complete all hajj arrangements including accommodation for pilgrims well in time and inform concerned Saudi authorities in this regard. Provide complete addresses of residences to hujjaj and a system be developed to help pilgrim in finding his accommodation if he losses.

Actions by Ministry of Religious Affairs, Pakistan

- (i) During awareness campaign and training of pilgrims, it should be clarified that the third phase of Mina is not only closer to Muzdalifah and Arafat but also declared as part of *Masha'ir* 'Mina'
- (ii) Stay in Mina is not obligatory (wajib), it is 'Sunnah' (practice of the Prophet PBUH) in view of the long distance from 'Arafat' the pilgrims were permitted to break the journey by staying in Mina on 8th Dhulhijja
- (iii) 'Rami' is permissible round the clock on 10th till 12th of Dhulhijja corresponding 6th - 8th November, 2011 ('Movie' by Moassassah)

**Agreement between Pakistan Hajj Mission and General Transport Syndicate (TS),
KSA.**

- (i) Obligations of TS
- Provide transportation from arrival of hujjaj at airports till their return
 - Provide insurance coverage in case of accidents to their vehicles
- (ii) Obligation of PHM
- Intimate any increase or decrease in number of pilgrims before 1st Dhulqadah corresponding 28th September (within overall limits)
 - Make agreements with companies authorized by the TS for buildings hired beyond 2000 meters

**Agreement Between Pakistan Hajj Mission and the South Asian Pilgrim's
Muttawif Establishment, KSA.**

A general repetition of the main agreement with additional points

- (i) Obligations of the Moassasah: receiving the hujjaj; preparing their identity cards; safekeeping of the passports
- (ii) Obligations of PHM: full abidance by the rules.
- (iii) Depositing of 15% security deposit from the rent paid to owners and SR 50 per pilgrim to be deposited in the Ministry of Hajj
- (iv) Hiring of buildings as per rules and regulations (till end of Dhulqadah) **Only one change** has been inserted by the Moassasah: It is required that the Mission concerned start hiring buildings from the date of this agreement with buildings having *tasreeh* to be hired;
- (v) Every private sector Haji to be provided with a copy of his agreement with the company which has brought him over.
- (vi) Transportation to be provided beyond 2 kilometers
- (vii) In case full payment of rent is not being made, two advance cheques of 40% and 30% to be deposited with Moassasah.
- (viii) In case of any dispute, Ministry of Hajj of the Kingdom to be sole arbitrator.
- (ix) Additional services agreement also to be signed @ SR 200 per haji

Agreement between Pakistan Hajj Mission and National Adillah
Establishment, Madina, KSA.

- (i) Minutes of the basic meeting signed between the two Ministers of Hajj considered an integral part of these minutes and this agreement and will be considered key source for the duties and obligations of both the parties.
- (ii) **Obligations and Duties of the Moassasah:**
- Make sure that the buildings, which are hired by PHM are authorized to accommodate the Hajjis and that the buildings have capacity for the number of Hajjis which has been agreed upon
 - Attestation of housing agreement between PHM the Housing Group or land lord or lessee of the building and checking its fitness and suitability for the accommodation of its Hajjis.
 - Coordination with the PHM
 - Reception of Hajjis, their welcoming and sending them to the places of their accommodation intended for them for which the agreement has been made by the PHM.
 - Receiving the passports and travel documents and keeping these safely and making these ready at the appropriate time.
 - Coordination with the General Cars Syndicate and open computerized credits of transportation and receive the buses and arrange departure of Hajjis at the time of their departure in Makkah AI-Mukarramah before Hajj or at the time of their return to their country
 - Supervision and follow-up of housing of Hajjis and make sure of their comfort and settling down there and receiving complaints concerning the services in the building and taking immediate action to remove defects
 - Follow-up the health condition of Hajjis and coordination with the person authorized by the PHM to receive those recovered from illness
 - Complete formalities in connection with Hujjaj who die of natural death and coordinate with PHM in case of unnatural deaths

(iii) **Obligations and Duties of the PHM**

- Open office in Madinah Al-Munawwarah sufficiently in advance of arrival of hujjaj and abide by the rules and instructions issued by the concerned authorities in this regard
- Furnish Moassasah with all information which facilitates and activates interaction between the two parties, including names of Hajj Mission in Madinah Al-Munawwarah, their administrative centers, level of their powers and persons authorized to sign the housing agreements; telephone and fax numbers of authorities of the Mission before 20th Ramadan 1432 H corresponding 20th August, 2011
- Inform Moassasah about the program of arrival of Hajjis in Madinah Al-Munawwarah comprising number of Hajjis in both pre and post-Hajj not later than 20 Shawwal 1432H corresponding 18th September, 2011
- Proceed in accordance with what has been mentioned in the booklet of Hajj instructions issued by the Ministry of Hajj in every Hajj season or issued in the past Hajj seasons particularly those concerning the duties of Hajj missions and their role in the service of their Hajjis and their dealings with the concerned authorities of the Kingdom of Saudi Arabia.
- Coordinate with Moassasah office of the health care follow-up of Moassasah in all the matters concerning the Hajjis admitted in the hospitals
- Coordinate with Moassasah after expiry of the activities of Hajj season and
- Abide by Hajj housing regulations and make unified housing agreements and coordination in this regard with the housing sectors of Moassasah and utilize specimens concerning the attestation of agreements including (card of signatures of the persons authorized
- Provide orientation to Hajis in their country and on their arrival in Madinah Al-Munawwarah by available means about the following
- Non-mixing of males with females other than their Mahrams in compliance with the holy teachings of Islamic Shariah
- Ensure Hajis do not bring their luggage at the exit of the buildings or pavement or adjacent places except in accordance with the program of departure and arrival of buses or vehicles for transportation of their baggage

- Develop a mechanism of transportation of excess baggage by private vehicles; also develop mechanism of loading and unloading of baggage of Hajjis on the roof of buses
- Ensure hajjis do not keep the Ehram inside their baggage so as to facilitate donning "Ehram" at "Zul-Hulaifa" Miqat
- Ensure hajjis keep valuable personal belongings like cash and jewelry etc. with the reception staff at the place of the accommodation and obtain official receipt of the items deposited there.
- Ensure abidance by the rules concerning the food agreements
- Not concluding any housing agreement with residential groups except after making sure that the buildings belonging to them are registered with the housing sector of the Moassasah
- Continuous coordination with the field office concerning the service of Hajjis in Madinah Al-Munawwarah particularly what pertains to the departing Hajjis during the pre-Hajj and post-Hajj seasons and participation in identifying the Hajjis hospitalized in the hospitals and providing ambulances for transportation of Hajjis whose health condition allow them to perform the Hajj rituals.
- Abidance by the Instructions issued by Saudi Ministry of Hajj regarding arrival and departure in pre and post Hajj Seasons
- Plan departure of Hujjaj from Madinah Munawwarah in pre Hajj Season before 2300 hrs daily.
- Plan arrival of Hujjaj from Makkah to Madinah in post Hajj according to the flight schedule to ensure their departure to their country systematically without any mixing of flights.
- No induction of Hujjaj coming at Madinah Munawwarah will be made to Makkah Mukarramah directly
- Write Gregorian date against Hijri date in the housing agreements.
- Advise all the Hujjaj (Government /Private Schemes or VIPs etc) to paste a sticker having their detailed particulars for guidance and help at the time of need.
- Hijri.
- deposit guarantee for total Hujjaj at the rate of SR.50/- per Haji
- hire 1% additional accommodation of their total Hujjaj for emergency situations.

**Agreement Between Pakistan Hajj Mission and United Agents Office,
Jeddah, KSA**

- (i) Schedule of arrival of pilgrims to be coordinated at the earliest
- (ii) Number of hujjaj approved by the Ministry of Hajj to be communicated
- (iii) Ports of arrival and departure to be communicated along with numbers of normal hujjaj and official members
- (iv) All data of the hujjaj to be provided on CD prior to arrival; Pakistan side to affix barcodes on all passport
- (v) Details of service and transport charges: SR 1089 in pre-Hajj and SR 1029 after Hajj; those arriving in Madinah will pay SR 941.5
- (vi) Details of hujjaj arriving pre- and post-Hajj
- (vii) Data cards (with pilgrims' details) to be attached with passport
- (viii) Procedure and installments of payments: 50% before 1st Dhulqadah corresponding 28th September; 30% @ 1089 for full hujjaj before 20th Dhulqadah corresponding 17th October and 20% before 5th Dhulhijjah, 1432 corresponding 1st November, 2011
- (ix) For no reason can any charges be withheld
- (x) Exempt official passports shall be blue and their data pages blue; private and government hujjaj data pages to be of different colours
- (xi) Additional / extra luggage should be moved prior to hujjaj movement
- (xii) Schedules of movement to Madinah / home country to be followed
- (xiii) Special provision for stay in Jeddah for those who wish to do so to be organized.

**COMMENTS RECEIVED FROM THE MINISTRIES ON DRAFT HAJJ
POLICY-2011 AND RESPONSE OF THE MINISTRY**

S.No.	Comments of the Ministries	Response of MORA
1	<p>Ministry of Defence: vide their O.M. No.6(6)/2010-F-I dated 31.03.2010 (Appendix-I) states that:</p> <p>1. The Air Fare mentioned at para-10 of Draft Hajj Policy-2011 has already been agreed between PIAC and Ministry of Religious Affairs and further copy of letter of MD PIA with respect to his visit alongwith the MORA delegation to Jeddah, KSA on 10th March, 2011 has been enclosed.</p>	No comments.
2	<p>Ministry of Health vide their O.M. No. F. 4-28/2011 PH dated 01-04-2011 Appendix-II states as under:-</p> <p>1. Fully support the para 30 of Hajj Policy, 2011 on Hajj Medical Mission.</p> <p>2. MORA may be requested to provide the breakup for civilian and military contingent which should be 50% each.</p> <p>3. Honorarium given to the contingents should be increased keeping in view the inflation in Saudi Arabia.</p> <p>4. Medical Mission building should be near to Haram and easily accessible to all having capacity to established hospital on the ground floor.</p> <p>5. Building should have ramp for wheel chairs.</p> <p>6. Should have capacity to accommodate whole Medical Mission.</p>	<p>No comments.</p> <p>No comments.</p> <p>Will be considered in light of available financial resources.</p> <p>As per Saudi Taleemat.</p> <p>No comments.</p> <p>Medical Mission would be deployed according to a plan based on number of buildings and location.</p>

S.No.	Comments of the Ministries	Response of MORA
	7. Transportation facilities should be provided to contingent of medical mission.	<p>Director Hajj Medical Mission is facilitated by a vehicle while Ambulances are detailed at every dispensary.</p> <p>Issues raised are of operational nature and would be considered during Hajj management operation subject to availability of resources.</p>
3	<p>Ministry of Interior vide their U.O.No.1337-DS/2011-Pass dated 01-04-2011 (Appendix-III) states that:-</p> <p>Director General, Immigration and Passport has conveyed that they will meet the requirements of Machine Readable Passports to the Hujjaj.</p>	No comments.
4	<p>Federal Board of Revenue (FBR) vide their O.M. No.6(56)/coordination/2010 dated 02-04-2011 (Appendix-IV) states that:-</p> <p>Ministry of Religious Affairs should provide a list of private "Hajj Group Organizers" along with "Service Provider Agreement" to FBR for their proper Tax registration."</p>	List of HGOs has been provided to FBR.
5.	<p>Ministry of Finance vide their O.M. No. 7(7)EF-Invt/2011 dated 06.04.2011 (Appendix-V) states that:-</p> <p>It is to inform that, Finance Division have no objection regarding proposed Hajj Policy from financial point of view.</p>	No comments

Appendix-ICONFIDENTIAL
MOST IMMEDIATEGOVERNMENT OF PAKISTAN
MINISTRY OF DEFENCE

No.6(6)/2010-F-I

Rawalpindi, the 31st March, 2011

OFFICE MEMORNADUM

SUBJECT:—DRAFT HAJJ POLICY AND PLAN-2011

The undersigned is directed to refer MoRA O.M. No. 1(1)/2011-HP-I dated 29th March, 2011 on the subject noted above.

2. The Air Fare mentioned at para-10 of Draft Hajj Policy-2011 has already been agreed between PIAC and Ministry of Religious Affairs.

3. Further, find enclosed herewith a copy of a letter from PIAC with respect to the visit of MD PIAC alongwith the MoRA delegation to Jeddah, KSA on 10th March, 2011 for consideration, please.

Sd/-
(FAROOQ HASSAN)
Deputy Secretary(Flying)

Ministry of Religious affairs,
Mr.Amjad Ali, DS(HP),
Islamabad.

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Most Immediate

GOVERNMENT OF PAKISTAN
MINISTRY OF DEFENCE

No. 6(6)/2010-F-I

Rawalpindi, the 7th April, 2011

OFFICE MEMORANDUM

SUBJECT:—REVISED ASA BETWEEN PAKISTAN & KINGDOM OF SAUDI ARABIA

The undersigned is directed to state that it is hereby informed that in the light of ASA talks held at Riyadh, KSA on 28 and 29th March, 2011 the existing ASA between the two countries has been revised, the salient of which are reproduced below:—

	PREVIOUS ENTITLEMENT	CURRENT ENTITLEMENT
Designation	Single (PIA)	Dual (PIA & Shaeen Air)
Points of Origin	Points in Pakistan	Points in Pakistan
Points in Destination	JED-RUH-DMM	JED, RUH, DMM, MED
Intermediate Points	-	Any number of points
Beyond Points	-	Any number of Points
5 th Freedom	NA	NA
Weekly Capacity/frequency	8800 Seats/30 frequencies	16000 seats/Maximum 70 flights
Weekly Gateway Distribution	JED=14 RUH=8 DMM=8	JED maximum 30 RUH maximum 16 DMM maximum 16 MED maximum 8
Royalty	USD 40 per passenger	Royalty will not be charged for hajj passengers that are offered by Saudi side voluntary. However, it will be charged in case Pakistan side does not accept any Saudi carrier, including charter operators approved by the Saudi authorities for the carriage of their share.

2. The Ministry of Religious Affairs is therefore, requested to take further necessary action accordingly please.

Sd/-
(FAROOQ HASSAN)
Deputy Secretary (Flying)

The Secretary,
Ministry of Religious affairs,
Islamabad.

(712)

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Copy of letter of PIA



Pakistan International Airline

Mehmood Ahmed
Special Assistant to the
Managing Director

MDS/MOD-04/PHS/2011
March 24, 2011

Mr. Farooq Hassan,
Deputy Secretary,
Ministry of Defence,
Government of Pakistan,
Rawalpindi

TRAVEL OF MD-PIA

Dear Sir,

This has reference to your letter No.6-6/2010-F-I dated March 18, 2010 regarding a report on finalization arrangements for Hajj-2011, on the subject.

The meeting with regard to preparedness for Hajj 2011 was held on March 10, 2011 in Jeddah, which was chaired by Minister for Hajj, Kingdom of Saudi Arabia and attended by Deputy Ministers, looking after the departments involved in the Hajj arrangements in Saudi Arabia. The Pakistani delegation was led by Minister of Religious Affairs and other participants included the officials from Ministry, Managing Director PIAC and PIA General Managers concerned.

During the meeting, number of points were discussed & agreed with regard to upcoming Hajj. Following were the salient points of discussion:

- **Increase in Number of Hajji from 160,000 to 179,000:** during the meeting, MORA requested Minister for Hajj, Saudi Arabia to increase the quota for Pakistan, which they acceded to and increased the quota of Pakistan from 160,000 to 179,000. The PIA's quota is 50% of the total number of Hajjis, however, every year, extra Hajjis, in addition to this 50% is transported by PIA. In lieu of this increase, MD, PIAC requested Ministry of Religious Affairs, Pakistan to advice the additional number of Hajjis, i.e. more than PIA's quota, to be transported by PIAC. Ministry of Religious Affairs, Pakistan assured that after coordinating with Saudi Government and other airlines, the extra number of Hajjis to be transported by PIA will be communicated by Ministry very soon.
- **Congestion at Hajj Terminal due Infrastructural Constraint:** It was highlighted to Saudi officials during the meeting that due to infrastructural constraints, especially at last security point, before holding area, the airlines are unable to maintain their flight regularity. Saudi officials had different perception and they were of the opinion that heavy & excess baggage disturbs the flight

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regularity. However, when all details were explained, they agreed that last security check is causing flight delays Minister for Hajj, Kingdom of Saudi Arabia was requested that in order to avoid such situation, PIA to be provided with separate terminal, which is located opposite to the existing terminal and is presently not in use; other suggestions like shifting of Security Check Point were also given to the Saudi officials. The Minister for Hajj, Saudi Arabia principally agreed that PIA suggestions will be considered and necessary steps with regard to security check point, will be taken to overcome this problem. The Honorable Minister also asked Director General (DG) Hajj to have a separate meeting with PIA to decide the modalities in respect to their suggestions and take necessary corrective measures to facilitate passengers. Country Manger PIA at Jeddah is coordinating with the DG, Hajj and meeting is expected to be held during mid of April.

- **Hajj Camp Facility at Jeddah:** Owing to the infrastructural constraint not only the flight get delayed but passengers also face inconvenience since they have to report at Hajj terminal along with then baggage 08 to 10 hours prior to the flight departure. Their discomfort increases further when they have to wait for long hours at Hajj Terminal, without availability of sufficient facilities and at times more than 12 hours in case of flight delays. PIA also informed to the forum that to facilitate our Hajjis, PIA is planning to have the Hajji Camp type facility. In this arrangement, the Hujjaj have to report at Hajji Camp 24 hours prior to flight STD and they will be checked-in along with their baggage, at Hajji Camp. Once the check-in formalities are completed, the Haujjaj will be allocated separate rooms, where they can rest till the time, they leave for the Hajj Terminal. Upon reaching at Hajj terminal, the passengers will directly report to the processing hall. Saudi officials principally agreed to PIA's proposal and PIA is now coordinating with Ministry of Religious affairs for necessary arrangements.

Yours sincerely,

Sd/-
MAHMOOD AHMAD

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2011

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Appendix-II

No.F.4-28/2011-HP
GOVERNMENT OF PAKISTAN
MINISTRY OF HEALTH

Islamabad, the 1st April, 2011

OFFICE MEMORANDUM

SUBJECT:—Draft Hajj Policy and Plan 2011.

The undersigned is directed to refer to Ministry of Religious Affairs, Islamabad, Office Memorandum 1(1)/2011-HP-I dated 29th March, 2011 on the subject noted above.

2. Comments of Ministry of Health on the subject Hajj Policy are hereby forwarded as desired.

This issues with the approval of Secretary Health.

Sd/-
(DR.SABEEN AFZAL)
Assistant Director General (MER)
Tel: 9204981

Mr.Amjad Ali,
Deputy Secretary(HP),
Ministry of Religious Affairs,
Islamabad.

Copy to :—

1. P.S to Secretary Health.
2. P.S to Director General Health.

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2011

Comments on Hajj Policy-2011

Ministry of Health in collaboration of Ministry of Religious Affairs, Islamabad sends Hajj Medical Mission to Saudi Arabia to provide health care services to Pakistani Hajjis during performing Manasak-e-Hajj since 1980's. This mission provides medical cover to the Hajjis in numerous diseases particularly every kind of epidemics. More chances of these are due to the different habitants coming for Hajj from every corner of the world. Also health care is expensive in Saudi Arabia and through Medical Mission Hajjis can avail health care facilities free of cost, from staffs that understand their cultural and social needs and speaking national language.

In 1990, the number of Hajji was around 20,000 which increased to about 200,000 in 2009. Accordingly numbers of dispensaries were also increased from 3 to 10 in Makkah and 4 in Madinah Munawwarah. Last year, 2 more dispensaries were established to meet the increasing requirements; however, the size of the contingent of Hajj Medical Mission remained the same.

In view of the foregoing to paras the Ministry of Health:

1. Fully support the para 30 of Hajj Policy, 2011 on Hajj Medical Mission.
 2. MORA may be requested to provide the breakup for civilian and military contingent which should be 50% each.
 3. Honorarium given to the contingents should be increased keeping in view the inflation in Saudi Arabia.
 4. Medical Mission building should be near Haram and easily accessible to all having capacity to established hospital on the ground floor.
 5. Building should have ramp for wheel chairs.
 6. Should have capacity to accommodate the whole medical mission.
 7. Transportation facilities should be provided to contingent of medical mission.
-

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Appendix-III

Most Immediate
By Fax

GOVERNMENT OF PAKISTAN
MINISTRY OF INTERIOR



SUBJECT:—*Draft Hajj Policy and Plan 2011.*

Please refer to Ministry of Religious Affairs O.M. No. 1(1)/2011-HP-I dated 29th March, 2011 on the above subject.

2. Director General, Immigration & Passport has conveyed that they will meet the requirements of Machine Readable Passports to the Hujjaj.

Sd/-
(MUHAMMAD YAQOOB AWN)
Deputy Secretary (IP&N)

Ministry of Religious Affairs (Mr. Amjad Ali, Deputy Secretary(HP), Islamabad.
M/o Interior u.o. No. 1337/DS-2011-Pass dated April 1, 2011

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Appendix-IV

Most Immediate

GOVERNMENT OF PAKISTAN
REVENUE DIVISION
(Federal Board of Revenue)

No. 6(56)/Coord/2010.

Islamabad, the 2nd April, 2011

OFFICE MEMORANDUM

SUBJECT:—*Draft Hajj Policy and Plan 2011.*

The undersigned is directed to refer to Ministry of Religious Affairs, Islamabad, Office Memorandum 1(1)/2011-HP-I dated 29th March, 2011 on the above subject and to state that FBR has following comments on it:—

“Ministry of Religious Affairs should provide a list of private “Hajj Group Organizers” along with “Service Provider Agreement” to FBR for their proper Tax registration.”

Sd/-
(ARSHAD NAWAZ CHHEENA)
Second Secretary(Coord)
Tel: 9203471

Ministry of Religious Affairs,
Mr. Amjad Ali,
Deputy Secretary(HP),
Government of Pakistan,
Islamabad.

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Appendix-V

GOVERNMENT OF PAKISTAN
FINANCE DIVISION
(External Finance Wing)

No. F. 7(7)/EF-Invt/2011.

Islamabad, the April 6, 2011

OFFICE MEMORANDUM

SUBJECT:—*Draft Hajj Policy and Plan 2011.*

The undersigned is directed to refer to Ministry of Religious Affairs, Islamabad, O.M. No.1(1)/2011-HP-I dated 29th March, 2011 on the above subject.

2. It is to inform that, Finance Division have no objection regarding proposed Hajj Policy, 2011 from financial point of view.

Sd/-
(ABDUL WAHEED KHAN)
Deputy Secretary (EF-C)

Ministry of Religious Affairs,
Mr. Amjad Ali,
Deputy Secretary (HP),
Government of Pakistan,
Islamabad.

S/ 2011

SECRET/IMMEDIATE

GOVERNMENT OF PAKISTAN
CABINET SECRETARIAT
CABINET DIVISION

(985)

No.08/CM/2011-D

Islamabad, the 15th April 2011

MEMORANDUM

Subject: **DECISIONS TAKEN IN THE MEETING OF THE CABINET HELD ON 13TH APRIL 2011**

In terms of rule 20(13) of the Rules of Business 1973, a copy of the decision(s) taken in the meeting of the Cabinet held on Wednesday, the 13th April 2011, in the Cabinet Room of the Prime Minister's Secretariat, Islamabad, as detailed below is enclosed herewith.

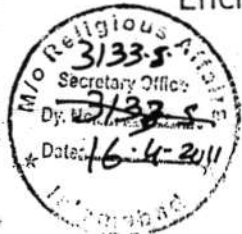
2. It is requested that requisite action(s) to implement the decision(s), under rule 24 of the Rules of Business 1973, in coordination with other Divisions, where necessary, may please be initiated immediately. **An implementation report may please be furnished to the Cabinet Division within seven days of receipt of the decision(s).**

3. The enclosed certificate, acknowledging receipt of the decision(s), may please be returned to the Cabinet Division, duly completed and signed.

Encls: as above

[Signature]

(Syed Fayyaz Hussain)
Joint Secretary to the Cabinet
Tele: 920 2918



- 1. Additional Secretary (CMA), Cabinet Division - Cases No. 71/08/2011
- 2. Secretary, Economic Affairs Division - Cases No. 71/08/2011 (Dec-II), 78/08/2011 & 79/08/2011
- 3. Secretary, Finance Division - Cases No. 72/08/2011
- 4. Secretary, Defence Division - Case No. 73/08/2011 & 74/08/2011
- 5. Secretary, Information and Broadcasting Division - Case No. 75/08/2011

Secretary
Dated: 19/4/11

JS(A/F)
JS(Haji)
JS(D&Z)
JS(ZC)
JS(FAO)
JS(R&R)
JS to Secy

Dy No. 1729 J.S (Haji)
Dated 19-4-2011

*Discussed with J-S(Haji), who have advised to sent a letter to all concerned for compliance to the Cab. Secy. Cont'd...
Then sent to JS(A/R) for final, rules etc. 21/4*

*By No 2065/DS RA
21-4-2011*

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:-2:

6. Secretary, Interior Division - Cases No. 76/08/2011 & 77/08/2011
7. Secretary, Health Division - Cases No. 80/08/2011 & 81/08/2011
8. Secretary, Housing & Works Division - Case No. 82/08/2011
9. Secretary, Board of Investment - Case No. 83/08/2011
10. Secretary, Communications Division - Case No. 84/08/2011
- ✓ 11. Secretary, Religious Affairs Division - Case No. 85/08/2011

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SECRET

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Case No. 85/08/2011

HAJJ POLICY AND PLAN FOR HAJJ - 2011

Dated: 13-04-2011

DECISION

The Cabinet considered the Summary dated 7th April 2011 submitted by Ministry of Religious Affairs on "**Hajj Policy and Plan for Hajj - 2011**", and while appreciating the work done by the Ministry of Religious Affairs, underlined the need for extra-vigilance and fool-proof measures during the Hajj operation 2011. The Cabinet approved the Hajj Policy with the direction to immediately undertake an awareness programme for the education and training of the intending pilgrims.

اسلام آباد: مورخہ ۱۳ اپریل ۲۰۱۱ء

وفاقی کابینہ نے اپنے اجلاس منعقدہ ۱۳ اپریل ۲۰۱۱ء میں حج پالیسی ۲۰۱۱ کی منظوری دے دی جس کے اہم نکات مندرجہ

ذیل ہیں:-

پالیسی کے اہم نکات

- سعودی حکومت اور حکومت پاکستان کے باہمی اتفاق سے پاکستانی حجاج کی تعداد پچھلے سال کی تعداد سے بڑھا کر 179,256 کر دی ہے۔

- حج ۲۰۱۱ کے لئے قرعہ اندازی نہیں ہوگی اور حجاج کرام کو ”پہلے آؤ پہلے پاؤ“ کی بنیاد پر کامیاب قرار دیا جائے گا۔