

Government of Pakistan  
Ministry of Religious Affairs  
& Interfaith Harmony

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No. F.11(5)/2016-Admn

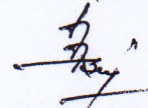
Islamabad, the 17<sup>th</sup> December, 2018

Subject: **FACILITATION MEASURES FOR PENSIONERS/ EARLY/ TIMELY SETTLEMENT/ FINALIZATION OF THE PENSION CASES OF GOVERNMENT EMPLOYEES**

I am directed to refer to Wafaqi Mohtasib (Ombudsman)'s Secretariat, Islamabad's letter No.4(8)Pension/SL/WMS/2018 dated 06<sup>th</sup> December, 2018 on the subject cited above and to state that the response of the Ministry on points provided by Wafaqi Mohtasib (Ombudsman)'s Secretariat is as under:

S.No	Points provided by Wafaqi Mohtasib	Action by MORA
i.	Updated list of focal person dealing with the pension matters may be placed at the prominent places of office of Agency and its attached departments and to upload on websites. This information may also be provided to this Secretariat.	Raja Zahid Parvez, Joint Secretary (Admn) is focal person in dealing with pension matters. The details of focal person has been updated on Ministry's website and conveyed to all Haji camps, being subordinate offices of Ministry of Religious Affairs & Interfaith Harmony. Moreover, the same information is also displayed on the notice boards of Ministry.
ii.	Ensure that pension papers of expected retirees are started for preparation before the day of retirement so that the pension may be issued within 30 days after the day of retirement.	The Ministry prepares/completes all pension cases of expected retirees till the date of their retirement. However, in some cases due to non-provision or availability of documents the cases get delayed to some extent.
iii.	Submit the action taken so far on automation for facilitation of pensioners and to connect with AGPR.	Automation is in process and IT team of this Ministry is working on it. A close liason with AGPR in this regard will be established very shortly.
iv.	Number of pension cases finalized from January to 31 <sup>st</sup> December, 2018 and what was their average time for completion.	Date wise list of pension cases finalized is attached at Annex-I.
v.	Submit regularly monthly compliance report on prescribed proforma to this Secretariat regarding disposal and pendency of pension cases.	Noted for compliance.

2. The above compliance report is submitted for kind perusal of Wafaqi Mohtasib (Ombudsman)'s Secretariat, Islamabad.

  
o/c (MIRZA AKHTAR BAIG)  
Superintendent (Pension)

Hafiz Ahsaan Ahmad Khokhar  
Senior Advisor (law)/  
Grievances Commissioner for  
Overseas Pakistanis  
Wafaqi Mohtasib (Ombudsman)'s Secretariat,  
Islamabad.

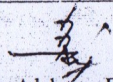
Copy to: Mr. Haider Ali

## STATUS OF PENSION CASES OF OFFICERS / OFFICIALS OF MORA&IH

01-01-2018 to 31-12-2018

Sr. #	Name of officer / official	Designation	BPS	Date of Birth	Date of Retirement/Death	Date of Submission of Pension Paper	Date of Completion of Pension Cases	Average Time of Pension Cases.		Remarks
								Month	Day	
1.	Mr. Muhammad Mushtaq	Assistant Private Secretary	16	01-Mar-58	28-Feb-18	23-02-2018	4-4-2018	01	10	Finalized
2.	Mr. Gonar Aman	Assistant	16	01-Apr-58	31-Mar-18	09-04-2018	26-4-2018	-	17	Finalized
3.	Mr. Sher Ahmed	Assistant Private Secretary	16	15-May-58	14-May-18	23-7-2018	26-9-2018	02	03	Finalized
4.	(Late) Ghulam Nabi	Record Sorter	04	01-Jun-58	31-May-18	26-06-2018	24-7-2018	-	29	Finalized
5.	Mr. Muhammad Anwar	Assistant Private Secretary	16	10-Jun-58	9-Jun-18	05-07-2018	15-08-2018	01	10	Finalized
6.	Mr. Raftaj Baig	Daftary	04	01-July -58	30-Jun-18	27-09-2018	30-11-2018	02	03	Finalized
7.	Mr. Muhammad Saddique	Assistant	15	02-July-58	01-July-18	05-07-2018	23-07-2018	-	19	Finalized
8.	Mr. Muhammad Saleem	Driver	07	23-July-58	22-July-18	12-09-2018	30-10-2018	01	18	Finalized
9.	Mr. Jamal Abdul Nasir	Private Secretary	17	27-Aug-58	26-Aug-18	29-08-2018	05-11-2018	02	08	Finalized
10.	Capt.(R) Muhammad Aftab	Additional Secretary	21	11-Sep-58	10-Sep-18	10-07-2018	02-10-2018	02	12	Finalized
11.	(Late) Syed Ehsan Shah	Assistant	16	03-Nov-64	19-Mar-18	14-12-2018				Death Case Under Process Submitted to AGPR.
12.	(Late) Naeem Ahmed	Deputy Secretary	19	23-Aug-62	13-Sep-18	02-11-2018				Death Case pension papers submitted to ACPR and Financial Assistance under process
13.	Mr. Noor Salam Shah	Director General	20	07-Dec-58	06-Dec-18					Under Process
14.	(Late) F.R Qureshi	Ex Joint Secretary	20	09-Apr-32	07-Nov-17	02-05-2018	26-07-2018	02	24	Family Pension Finalized
15.	(Late) Siraj ul Islam	Ex Deputy Secretary	19	08-Oct-1936	08-Jan-18	12-06-2018	10-07-2018		28	Divorce Daughter Case Finalized
16.	(Late) Faqir Muhammad	Ex Naib Qasid		01-Jul-34	15-Apr-18					Under Process (Complete papers not Submit by the applicant)
17.	(Late) Amir Khan	Ex superintendent	17	04-Apr-44	12-Oct-18	10-12-2018				Pension papers submitted to AGPR
18.	(Late) Sher Rehman	Ex-Naib Qasid	03	01-Jan-47	08-Dec-13					Widow daughter Case Under Process (Complete papers not submit by the applicant)

Note: Completion of pension cases average time one and half month.

  
 (Mirza Akhtar Baig)  
 Superintendent (Pension)